



CHC32015

Certificate III in Community Services QLD – Career Start Program (Government Funding)

This qualification reflects the role of entry level community services workers who support individuals through the provision of person-centred services. Work may include day-to-day support of individuals in community settings or support the implementation of specific community-based programs. At this level, work takes place under the direction of others and supervision may be direct or indirect. Work may take place in a range of community services organisations.

Course Features

- Flexible Delivery
- Nationally Recognised Qualification
- Industry Experienced Trainers
- Includes HLTAID011 Provide First Aid

Possible Employment Outcomes

- Community Care Worker
- Youth Support Worker
- Neighbourhood Centre Worker
- Community Services Support Worker
- Residential Support Worker

Entry Requirements

- Suitable Language and Numeracy Skills
- A Working with Children Check (Blue Card)
- NDIS (Yellow Card)
- An Australian Federal Police Check
- A Unique Student Identifier (USI)
- Pay a Co-Contribution Fee:
 - Concessional - \$150
 - Non-Concessional \$200

Entry Requirements

- Duration: One year
- Blended Delivery: Online via Zoom
One Day per Week plus
- 120 hours of Work Placement
- Location: Online
Contact us to confirm current classes

Career Start Program (Government Funding)

The Program delivers training designed to help individuals develop the higher-level skills necessary to secure employment, advance their careers, or progress to further education and training through related university or tertiary qualifications.

Eligibility Requirements

- 15 years of age or over and no longer at school
- A Queensland permanent resident
- An Australian or New Zealand citizen, Australian permanent resident (includes humanitarian entrant), temporary resident with the necessary visa and work permits on the pathway to permanent residency
- Not hold and not be enrolled in a Certificate III or higher-level qualification

(Certificate III qualifications completed whilst at school will not exclude you from accessing this funding)





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QLD – Career Start Program (Government Funding)

Unit Summary

Total number of units = 12

5 core unit

7 elective units

Core Units

CHCCCS016	Respond to client needs
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
HLTWHS002	Follow safe work practices for direct client care
HLTWHS006	Manage personal stressors in the work environment

Elective Units

CHCCCS023	Support independence and wellbeing
CHCADV001	Facilitate the interests and rights of clients
CHCDIS007	Facilitate the empowerment of people with disability
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCPRP001	Develop and maintain networks and collaborative partnerships
CHCPRT025	Identify and report children and young people at risk
HLTAID011	Provide first aid





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QLD – Career Start Program (Government Funding)

Career Start Program – Additional Information

If you meet the eligibility requirements for accessing the Career Start funding, you should be aware that after participating in this program you will not be able to access this funding again. Students who are not eligible for the Career Start Program can still undertake the course at a fee for service price. Payment Plans are available. Please contact us if you require a payment plan

Within three months of completing your program you will be asked to complete a survey to track your satisfaction with this program and any employment outcomes.

Download the Queensland Department of Education Career Start Program Student Fact Sheet from:

https://kca.edu.au/wp-content/uploads/2025/08/career-start-program-policy_1-july-2025.pdf

Credit Transfer or Recognition of Prior Learning (RPL)

Recognition of Prior Learning (RPL) is a method of assessing your current skills and knowledge that may have been acquired through formal training and/or via informal learning such as work experience. Credit Transfer (CT) is the recognition of your formal training completed through another registered training organisation (RTO). Contact us if you are applying for Recognition of Prior Learning or Credit Transfer

Police Check

Students are required to complete a Australian Federal Police Check. The check is for students undertaking unpaid work experience and is applied at the student's own cost. <https://afpnationalpolicechecks.converga.com.au> or <https://cvcheck.com/>

Additional Course Information

Trainer - This course offering will be delivered by Academy of Training (RTO #91215), In some cases with the assistance of our pre-approved training partners. Your Trainer will be experienced and accredited, both as a Trainer and an industry practitioner. They will be dedicated to providing you with skills and knowledge that will be valued by prospective employers, helping you gain employment.

Resources - You will not be required to purchase or own any additional materials or equipment to complete the Face to Face component of the program - all training and assessment materials are provided. At the student's own cost, you will be required to purchase an AOT work placement uniform.

Support Service - You will have access to your Trainer throughout the program for any educational support. You will also be screened in terms of language, literacy and numeracy (LLN) levels coming into the program and be supported in those areas according to your individual needs. Where we cannot provide sufficient support, you will be referred to a suitable program to develop those skills.

More information - Download the Student Handbook from the AOT website to ensure you are fully informed of all relevant AOT policies, procedures and course information prior to your enrolment.

Contact us - If you have further questions, please contact us on any of the details below.

