



CHC52025

Diploma of Community Services QLD – Career Boost Program (Government Funding)

This qualification reflects the role of community services workers involved in the delivery, management and coordination of person-centred services to individuals, groups, and communities.

At this level, workers have specialised skills in community services and work autonomously within their scope of practice under broad directions from senior management.

Workers support people to make change in their lives to improve personal and social wellbeing and may also have responsibility for the supervision of other workers and volunteers. They may also undertake case management and program coordination.

Course Features

- Flexible Delivery
- Nationally Recognised Qualification
- Industry Experienced Trainers
- Opportunity to develop skills

Possible Employment Outcomes

- Community services worker
- Youth worker
- Case Manager
- Family support worker
- Family services coordinator

Entry Requirement - Must have:

- Suitable Language and Numeracy Skills
- A Working with Children Check (Blue Card)
- NDIS (Yellow Card)
- A Unique Student Identifier (USI)
- Co-Contribution Fee:
 - Consession: \$200
 - Non-consession: \$300

Course Details

- Duration: One year
- Blended Delivery: 36 weeks Online via Zoom One Day per Week plus
- 100 hours of workplacment in a Community Services setting in Australia
- Location: Online
- Contact us to confirm current classes

Career Boost Program (Government Funding)

The Program delivers training designed to help individuals develop the higher-level skills necessary to secure employment, advance their careers, or progress to further education and training through related university or tertiary qualifications.

Eligibility Requirement

- 15 years of age or over and no longer at school
- A Queensland permanent resident
- An Australian or New Zealand citizen, Australian permanent resident (includes humanitarian entrant), temporary resident with the necessary visa and work permits on the pathway to permanent residency
- Not hold or be already undertaking a Certificate IV or higher-level qualification
- (Certificate III qualifications completed whilst at school will not exclude you from accessing this funding)





CHC52025

Diploma of Community Services QLD – Career Boost Program (Government Funding)

Unit Summary

Total number of units = 20

12 core units

8 elective units

Core Units

- CHCCCS004 Assess co-existing needs
- CHCCCS007 Develop and implement service programs
- CHCCCS019 Recognise and respond to crisis situations
- CHCCSM013 Facilitate and review case management
- CHCDEV005 Analyse impacts of sociological factors on people in community work and services
- CHCDFV001 Recognise and respond appropriately to domestic and family violence
- CHCDIV001 Work with diverse people
- CHCDIV002 Promote Aboriginal and/or Torres Strait Islander cultural safety
- CHCLEG003 Manage legal and ethical compliance
- CHCMGT005 Facilitate workplace debriefing and support processes
- CHCPRP003 Reflect on and improve own professional practice
- HLTWHS003 Maintain work health and safety

Elective Units

- CHCCCS038 Facilitate the empowerment of people receiving support
- CHCDIV003 Manage and promote diversity
- CHCPRP001 Develop and maintain networks and collaborative partnerships
- CHCPRT025 Identify and report children and young people at risk
- CHCPRT026 Support the rights and safety of children and young people
- CHCPRT027 Work collaboratively to maintain an environment safe for children and young people
- CHCCSM015 Undertake case management in a child protection framework
- CHCMHS007 Work effectively in trauma informed care





CHC52025

Diploma of Community Services QLD – Career Boost Program (Government Funding)

Career Boost Program – Additional Information

If you meet the eligibility requirements for accessing the Career Boost Program funding, you should be aware that after participating in this program you will not be able to access this funding again. Students who are not eligible for the Career Boost Program can still undertake this course at a fee for service price. Payment Plans are available. Please contact us if you require a payment plan

Within three months of completing your program you will be asked to complete a survey to track your satisfaction with this program and any employment outcomes.

Download the Queensland Department of Education Career Boost Program Student Fact Sheet from:

https://suit.edu.au/wp-content/uploads/career-boost-program-policy_1-July-2025.pdf

Credit Transfer or Recognition of Prior Learning (RPL)

Recognition of Prior Learning (RPL) is a method of assessing your current skills and knowledge that may have been acquired through formal training and/or via informal learning such as work experience. Credit Transfer (CT) is the recognition of your formal training completed through another registered training organisation (RTO). Contact us if you are applying for Recognition of Prior Learning or Credit Transfer

Police Check and Blue Card Application

To complete a work placement in child care-related work, you will be required to complete a Working with Children check (Blue Card). Application for checks are at the student's cost.

Blue Card Application - <https://www.qld.gov.au/law/laws-regulated-industries-and-accountability/queensland-laws-and-regulations/regulated-industries-and-licensing/blue-card-services>

Additional Course Information

Trainer - This course offering will be delivered by Academy of Training (RTO #91215), in some cases with the assistance of our pre-approved training partners. Your Trainer will be experienced and qualified, both as a Trainer and an industry practitioner. They will be dedicated to providing you with skills and knowledge that will be valued by prospective employers, helping you gain employment.

Resources - You will not be required to purchase or own any additional materials or equipment to complete the Face to Face component of the program - all training and assessment materials are provided. At the student's own cost, you will be required to purchase an AOT work placement uniform.

Support Service - You will have access to your Trainer throughout the program for any educational support. You will also be screened in terms of language, literacy and numeracy (LLN) levels coming into the program and be supported in those areas according to your individual needs. Where we cannot provide sufficient support, you will be referred to a suitable program to develop those skills.

More information - Download the Student Handbook from the AOT website to ensure you are fully informed of all relevant AOT policies, procedures and course information prior to your enrolment.

Contact us - If you have further questions, please contact us on any of the details below.

