



CHC52025

Diploma of Community Services Fee for Service

This qualification reflects the role of community services workers involved in the delivery, management and coordination of person-centred services to individuals, groups, and communities.

At this level, workers have specialised skills in community services and work autonomously within their scope of practice under broad directions from senior management.

Workers support people to make change in their lives to improve personal and social wellbeing and may also have responsibility for the supervision of other workers and volunteers. They may also undertake case management and program coordination.

Course Features

- Flexible Delivery
- Nationally Recognised Qualification
- Industry Experienced Trainers
- Opportunity to develop skills

Possible Employment Outcomes

- Community services worker
- Youth worker
- Case Manager
- Family support worker
- Family services coordinator

Entry Requirements

- Suitable Language and Numeracy Skills
- A Working With Children Check/ Blue Card
- NDIS (yellow Card)
- A Unique Student Identifier

Course Fees – Full Price

- Student Fee: \$6500
- Payment Plans available: 3 months / 6 months

Course Details

- Duration: One year
- Blended Delivery: Online via Zoom One Day per Week plus
- 100 hours of work placement in a Community Service setting in Australia
- Location: Online
- Contact us to confirm current classes





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Unit Summary

Total number of units = 20

12 core units

8 elective units

Core Units

CHCCCS004	Assess co-existing needs
CHCCCS007	Develop and implement service programs
CHCCCS019	Recognise and respond to crisis situations
CHCCSM013	Facilitate and review case management
CHCDEV005	Analyse impacts of sociological factors on people in community work and services
CHCDFV001	Recognise and respond appropriately to domestic and family violence
CHCDIV001	Work with diverse people
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCLEG003	Manage legal and ethical compliance
CHCMGT005	Facilitate workplace debriefing and support processes
CHCPRP003	Reflect on and improve own professional practice
HLTWHS003	Maintain work health and safety

Elective Units

CHCCCS038	Facilitate the empowerment of people receiving support
CHCDIV003	Manage and promote diversity
CHCPRP001	Develop and maintain networks and collaborative partnerships
CHCPRT025	Identify and report children and young people at risk
CHCPRT026	Support the rights and safety of children and young people
CHCPRT027	Work collaboratively to maintain an environment safe for children and young people
CHCCSM015	Undertake case management in a child protection framework
CHCMHS007	Work effectively in trauma informed care





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Course Information

Credit Transfer or Recognition of Prior Learning (RPL)

Recognition of Prior Learning (RPL) is a method of assessing your current skills and knowledge that may have been acquired through formal training and/or via informal learning such as work experience. Credit Transfer (CT) is the recognition of your formal training completed through another registered training organisation (RTO). Contact us if you are applying for Recognition of Prior Learning or Credit Transfer

Blue Card Application

To complete a work placement in child care-related work, you will be required to complete a Working with Children check (Blue Card). Application for checks are at the student's cost.

QLD Blue Card Application - <https://www.bluecard.qld.gov.au/>

NSW Working With Children Check - <https://wwwcheck.ccyp.nsw.gov.au/Applicants/Application>

Additional Course Information

Trainer - This course offering will be delivered by Academy of Training (RTO #91215), in some cases with the assistance of our pre-approved training partners. Your Trainer will be experienced and qualified, both as a Trainer and an industry practitioner. They will be dedicated to providing you with skills and knowledge that will be valued by prospective employers, helping you gain employment.

Training Method - Training is delivered online in small groups to ensure you have plenty of interaction with your trainer. There will also be additional reading that you will be required to complete out-of-class.

Resources - You will not be required to purchase or own any additional materials or equipment to complete the Face to Face component of the program - all training and assessment materials are provided. At the student's own cost, you will be required to purchase an AOT work placement uniform.

Support Service - You will have access to your Trainer throughout the program for any educational support. You will also be screened in terms of language, literacy and numeracy (LLN) levels coming into the program and be supported in those areas according to your individual needs. Where we cannot provide sufficient support, you will be referred to a suitable program to develop those skills.

More information - Download the Student Handbook from the AOT website to ensure you are fully informed of all relevant AOT policies, procedures and course information prior to your enrolment.

Contact us - If you have further questions, please contact us on any of the details below.

